ACKNOWLEDGEMENT

With my deep sense of gratitude, I take this opportunity to express thankfulness to all the caterers, especially **Mr. Santosh Bhat** and customers in the Sangli city for enabling me to study the problems and prospects of catering services.

I also express my indebtedness and thankfulness to our Principal and my guide Dr. V.

B. Kodag, who has guided me throughout my dissertation work with his immense knowledge and has encouraged me throughout.

I would also convey my feelings of gratitude to **Dr. R. K. Swami** who encouraged me to complete this dissertation.

I would also like to thank Dr. R.A. Shinde, Principal, V.P.I.M.S.R., Sangli, Prof.

A.A. Sattikar and all my colleagues, my daughter, mother for their very kind support and encouragement.

I also wish to thank anonymous reviewers for their helpful comments on an earlier draft of this paper.

Thanking You.

Date: 24/12/2012

Place: Sangli

Ms. Jyoti Suhkdeorao Watane

Research Student