DECLARATION

I hereby declare that the dissertation entitled "A Study on Bank marketing & Customer Satisfaction with special reference to The Shamrao Vithal Co-operative Bank Ltd, Br.Sangli." is completed and written by me has not been previously formed for the basis of award of any degree of Diploma or other similar title of this or any other university or Examining body.

Date : 21/07/2011

Place : Sangli

Mr. Vinayak Gopal Patil Research Student.