

DECLARATION

I the undersigned hereby declare that this dissertation entitled 'A Study of Bank's Customer Services with Special Reference to Kolhapur Janata Sahakari Bank Ltd., Kolhapur' is written by me and submitted to the Shivaji University, Kolhapur, for the degree of Master of Philosophy in Commerce and Management. The present work is of original nature and the conclusions are based on the data collected by myself.

To the best of my knowledge this work has not been submitted for the award of any degree of any other University.

Place : Kolhapur

Date : 29-2-1988


Signature

