

SUK-4133-1272A

**A STUDY OF PROBLEMS OF TELEPHONE
CUSTOMER'S IN SELECTED LOCALITY
OF KOLHAPUR CITY**

A DISSERTATION SUBMITTED TO THE
SHIVAJI UNIVERSITY KOLHAPUR.

In partial Fulfilment of The Requirements For The Award of The Degree of

**MASTER OF PHILOSOPHY
IN
COMMERCE & MANAGEMENT**

BY

MISS. L. N. TALAP

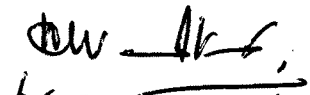
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FEBRUARY 1995