I, the undersigned, hereby declare that "A Study of entitled the dissertation the Problems of Telephone Customers in Selected Locality of (Laxmipuri area) Kolhapur City", submitted by me in partial fulfilment of the award of the Degree of Master of Philosophy Commerce and Management has not been in in partial fulfilment of any other submitted degree or diploma of this University or any other University and this is my original work.

Kolhapur

Date: 11 2 95

(L.N.TALAP) Research Candidate