

CHAPTER VI

CONCLUSION

CHAPTER - VIC O N C L U S I O N

In the questionnaires distributed there was a much scope to verify the user's opinion. Through the present survey. It was found that some of the users did not know about how the library could help them. There were a few users who were interested in discussing their problems regarding the library use after realizing the importance of the survey undertaken.

The survey reveals that the many of the users are not able to use the University library effectively, because they do not know what exactly to be expect from the library. They feel frustrated in their use of the library due to certain shortcoming in the library services rendered. Therefore it is necessary that the users must be communicated to the librarian from time to time their interests and their library needs. It must be noted without fail that athe well equipped catalogues both Dictionary and classified catalogues of this library certainly help to the users to search their reading materials by themselves in a very short time.

It was found that a few users had used other libraries for their research needs. However in order to make the maximum use of available library resources & services, it is essential that the library users should be educated by the library for library use by the use of User Education. They should be instructed for the use of the library from time to time. A library bulletin like 'How to use library' and 'Additions to Library' should be published & which should be distributed among the readers. User orientation programme should be also conducted during beginning of Academic terms for new users.

The present survey shows that the readers are satisfied to some extent for general information needs, but not fully satisfied for nascent information appearing through non-print materials like magnetic tapes, floppy discs & microfilms. Microfiche collections which are not available in the library. This collection should be developed in future to cope up with the latest developments in information media & information technologys. The computerised library services may be also introduced by installing a computer system in the library.

The question may arise that whether the library

is in a position to face the challenges presented by the changing conditions and the expectations of the users from the University library. In spite of some of these shortcomings it is observed in the present survey that the library is working efficiently and effectively in order to satisfy the users needs.

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