

QUESTIONNAIRE

[1] NAME OF RESPONDENT

AGE : EDUCATION :

[2] How many vehicles do you own? Please specify.

[3] Do you know Motor Insurance Policy?

Yes / No

If yes, please specify :

a) Act Only Policy b) Comprehensive Policy

c) Third Party Policy

[4] Do you subscribe to motor insurance ?

Yes / No

If yes, why ?

1) To get compensation in case of accident

2) To give compensation to third party

3) Protection for injured person

4) Protection for fire

5) Govt. restriction

6) Other, if any, please specify :

[5] What is your opinion about motor insurance?

a) Excellent b) Good

c) Bad d) Very bad

e) No comment

[6] Do you pay insurance premium regularly?

Yes / No

- [10] What was the reason behind the accident?
- a) Carelessness of driver
 - b) Bad road
 - c) Pedestrian fault
 - d) Rainy season
 - e) Technical problem
 - f) Other, if any, please specify :
- [11] What is your opinion about insurance premium?
- a) Premium is too much
 - b) Fair value premium
 - c) No opinion
- [12] At what time the accidents occur in your opinion?
- a) Morning b) Afternoon
 - c) Evening d) Night
- [13] Which precautions are necessary for reducing the number of accidents?
- [14] Give your suggestions for speedy claim settlement.
- a) Report of panchanama should be taken by the insurance company
 - b) Immediate compensation be given by the company
 - c) Special officer/cell for claim settlement is necessary
 - d) Others, if any, please specify
- [15] How much amount you got in proportion to the labour / spareparts amount claimed?
- FOR LABOUR CHARGES FOR SPAREPARTS