# APPENDIX

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1) QUESTIONNAIRE.

2) BIBLIOGRAPHY .

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## QUESTIONNAIRE

### Basic Information :

- 1. Name and occupation of the workers
- 2. Male or female
- 3. Age
- 4 Educational Qualifications.

## APPOINTMENT AND TRAINING

5	Appointment	: <b>1</b> 5	very	difficult, without	corruption	anj
	influence.	Do	you ag	gree		

- 6. How did you get appointment in the mill ?
  - 1. On the basis of merit
  - On the basis of influence of an other political leaders
  - 3. On any other basis
- 7. What wage do you get per month
- 8 Total deductions from your wages

1. P.F.S.J.

- 2. L.I.C.
- 3. Other deduction
- 9. Did the management ever encouraged you in this direction
- 10 Are you interested in increasing your working efficiency and getting more knowledge of your Job ?
- 11 Have you under gone any training course ?
- 12 What did you get after the completion of training ?
  - 1. More efficiency in the work
  - 2. More salary
  - 3. Promotion

13 Training is very essential to every employee do you agree to it ?

#### TRANSFERS AND PROMOTION

- 14 Since how many years are you working in the present department ?
- 15 Did you feel any difficulty in your work in the present department ?
- 16 If so, to what department do you wish to get transferred ?
- 17 Does the management take your opinion while transfering you from one department to the another department
- 18 Since how many years are you working in the same cadre ?
- 19 Did you get any promotion previously ?
- 20 On what basis did you get the present promotion ?
  - 1. On the basis of efficiency
  - 2. On the basis of length of service
  - 3. On the basis of influence
  - 4. On any other basis
- 21 Are you satisfied with the present promotion policy of the management
- 22 If not mention the reasons ?

#### WARKING ENVIRONMENTS AND WELFARY MEASURES

- 23 How many hours do you work per day ?
- 24 How many hours rest do you get on every working day ?
- 25 Has the management provided rest room ?

- 26 Do you use the rest room ?
- 27 How many time do you work overtime every month ?
- 28 What wages do you get for the overtime ?
- 29 What facilities the management has provided for the safety measures of work ?
- 30 Do you feel any difficulty in your work due to following reasons :---
  - 1) Dust
  - 2) Smoke
  - 3) Crowdeness
  - 4) Noise
  - 5) Any other reasons
- 31 Did the management provide the following facilities to the employees
  - 1) Medical and Hospital 2) Drinking water
  - 3) Rest room 4) Canteen
  - 5) School 6) Garden
  - 7) play ground 8) Swimming pool
- 32 The house where in you dwell is :-
  - 1) On house 2) Rented house
  - 3) Quarter provided by the mill
- 33 What is the distance between your house and mill ?
  34 How do you go to the mill ?
  1) By Walk 2) Bycycle
  - 3) By bus
- 35 Do you wish to get any more facilities from management ?
  36 In case of accidental death of an employee does the management help his dependents ?

## **BONUS**

37	As	per	Government	Act	do	you	get	bonus	every	year	?
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- 38 What feelings do you get on getting the bonus ?
  - 1) To work more 2) To remain absent
  - 3) To spend money for your extravagant ?
  - 4) To improve family financial position
- 39 The present policy of bonus is not production oriented. Do you agree
- 40 Do you think to get bonus in justice If the Mill is under loss

#### TRADE UNION AND WORKERS

- 41 How many trade unions are there in your mill ?
- 42 Are you member of any such trade union ?
- 43 How did you become the member of the trade union
  - 1) By force 2) By voluntarily
    - 3) By advise of your friend
- 44 Do you participate in the activities of the trade union ?
- 45 Are the leaders of the union elected by the workers ?
- 46 Who are the leaders of the trade union
  - 1) Workers 2) Politicisans
    - 3) Social workers
- 47 Do you feel that trade union minimises the gap between the management and workers

RELATIONSHIP BETWEEN OFFICIALS /MANAGEMENT AND WORKERS

- 48 How does officer behave with you
  - 1) Friendly 2) Sympthetically
  - 3) Savageously

- 49 How do you behave with your superiors
  - 1) Respectably 2) Co-opertively
  - 3) Scorpfully
- 50 Does the behaviour of your superiors affect your peace of mind
- 51 How does the management treat the worker
  - 1) As worker
  - 2) As part and parcel of the mill
  - 3) As human beings
- 52 How do you behave with the management
  - 1) Co-operatively
  - 2) Scorpfully
  - 3) Mare worker
- 53 Do you wish to say anything regarding the administration of the mill ?

#### QUESTIONNAIRE

( for Management )

#### RECRUITMENT AND TRAINING

- 1 On what basis do you recruit the worker ?
  - 1) Directly
  - 2) On the basis of Interview
  - 3) On the basis of written test
- 2 Do you get any presure or force from any persons while appointing the workers
  - 1) Political presure
  - 2) Influence of Officers
- 3 Are there special officers in your mill for the appointment, training and welfare of the employees ?
- 4 What kind of training do you provide to your workers ?
- 5 Do you pay stipend to the employee during his training period ?
- 6 Do you feel that the training would enchance the production of the mill ?
- 7 Do your feel that the amount spent for the training is a waste ?

## TRADE UNION AND MANAGEMENT

- 8 How many trade unions are these in your Mill ?
- 9 Do you encourage the development of such trade union ?
- 10 Does the trade union help to create good relationship between the employees and employers ?
- 11 Trade Unions affect the please and harmany of the Industry Do you agree ?

12 How do you treat the trade union ?

- 1) Co-operatively
- 2) Respectably
- 3) Scorpfully
- 13 When you seek assistance of trade union ?
  - 1) for appointment
  - 2) for training and promotion
  - 3) for payment of wages and bonus
  - 4) for production and sales
- 14 Trade Union are working only for the welfare of the employees - Do you agree ?

## BONUS

- 15 Do you declare bonus every year as per Government order ?
- 16 Does payment of bonus affected the production of the Mill ?
- 17 On payment of bonus do you get more assistance and co-operation from the employees ?
- 18 Did you think of any new policy for the bonus ?

#### WORKER'S EFFICIENCY AND WELFARE MEASURES

- 19 What working and welfare measures did you provide for the employees
  - 1) Canteen 2) Hospital
  - 2) Rest house 4) Drinking water
  - 5) Garden 6) School
  - 7) Sports and recreation facilities
- 20 What policies did you adopt to utilise the total manpower resources

# QUESTIONNAIRE

## ( For Trade Union Leaders )

1	Since how many years are you the leaders of Trade Union ?
2	Are the president, Secretary and Executive Members of
	the trade union elected by the employees ?
3	The main objectives of trade union are :
	1. All round development of the employees
	2. To oppose the working of the management ?
	3. To relationship between the workers and management
	4. To create peace and happiness in the mill
4	Does the management encourage the activities of the
	Trade Union,
5	What measures do you adopt to solve the problems of
	the workers.
6	Does the trade union try to understand the
	difficulties of management.
7	One Industry, one Union - Do you Agree
8	Do you wish to say something about various
	activities of your trade union.

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