

BIBLIOGRAPHY

- 1] Ahuja, K. K., (1986), "Industrial Management", 3rd Edn., Khanna Publishers, New Delhi, pp. 243-268.
- 2] Arnold, E. Schneider, William, C. Donaghy, and Pamela Jane Newman, "Organisational Behaviour", McGraw Hill Publication.
- 3] Basu, C. R., (1981), "Organisation and Management", S. Chand and Company Ltd., New Delhi, pp. 147-179 & pp. 220-233.
- 4] Daftaur, N. Chittarangan, "Ambiguous Communication in An Indian Organisation", pp. 1-28.
- 5] Daniel, A. Wren, (1984), "Management : Process, Structure and Behaviour", 3rd Edn., John Wiley & Sons Inc., New York, pp. 419-442.
- 6] Fred Luthans, (1989), "Organisation Behaviour", 5th Edn., McGraw Hill Publication, International Edition, Singapore, pp. 505-530.
- 7] Gibson Ivancerich and Donnelly, (1976), "Organisations : Behaviour, Structure, Processes", Business Publication Inc. Dallas Texas, pp. 315-340 & pp. 431-465.
- 8] Gibson, J. W., and Hodgetts, R. M., (1986), "Organisational Communication - A Managerial Perspective", Academic Press, College Divn., London, pp. 199-270.

- 9] Hugh, J. Arnold and Daniel, C. Feldman, (1988), "Organisation Behaviour", McGraw Hill, International Edition, Management Series, pp. 154-177.
- 10] Jose, M. Peoro, (1987), "Organisational Structure", (Advantages of Organisational Psychology), Sage Publications Inc., New Delhi, pp. 191-206.
- 11] Keith Davis and John, W. Newstorm, (1989), "Human Behaviour At Work : Organisational Behaviour", 8th Edn., McGraw Hill, International Edition, Singapore, pp. 70-92.
- 12] Kenneth, N. Wexley and Gary, A. Yuki, "Organisational Behaviour and Industrial Psychology"
- 13] Khanna, O. P., (1987), "Industrial Engineering and Management", O. P. Kapur for Dhanapat Rai & Sons, New Delhi, pp. 450-453.
- 14] Memoria, C. B., (1988), "Personnel Management", 6th Edn., Himalaya Publishing House, Bombay, pp. 726-768.
- 15] Muchinsky, P. M., (December, 1977), "Organisational Communication", Academy of Management Journal, pp. 592-607.
- 16] Pradip N. Khandwalla, (1988), Psychology In India - The State of the Art", Vol. 3, Organisational Behaviour and Mental Health, Sage Publication Inc., New Delhi, pp. 97-215.

- 17] Putti, Joseph M., (1980), "Personnel Management", S. Chand and Co. Ltd., New Delhi, pp. 364-371.
- 18] Saksena, S. C., (1978), "Business Administration and Management", Sahitya Bhavan, Agra, pp. 137-163 & 172-184.
- 19] Shukla, M. C., (1986), "Business Organisation and Management", 17th Edn., S. Chand and Co. (Pvt.) Ltd., New Delhi, pp. 350-377 & pp. 405-410.
- 20] Singhal Sushila, (January, 1973), Psychology of Men at Work-II : Communication and Job-perception, Indian Journal of Industrial Relations, pp. 415-424.
- 21] Sinha, J. C. and Mugali, V. N., (1989), "Business Management", Vol-II, R. Chand & Co., New Delhi.
- 22] Stephen P. Robbins, "Organisational Behaviour : Concept, Controversies & Applications, pp. 206-238.
- 23] An Article on "Importance of Good Communication", (The New-Manager), pp. 24-33.

