

DECLARATION

I hereby declare that the dissertation entitled " A STUDY OF BANKING SERVICES & CUSTOMER SATISFACTION WITH SPECIAL REFERENCE TO BANK OF INDIA, SANGLI BRANCH" completed and written by me has not previously formed the basis for the award of any Degree, Diploma or other similar title of this or any other university or examining body.

Place:- Sangli.

Date:- 11.04.2009



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