



**CONCLUSIONS AND  
SUGGESTIONS**

# **CHAPTER – V**

## **CONCLUSIONS & SUGGESTIONS**

Now it is time to conclude the discussion spread over the earlier chapters the occupational proficiency of a doctor is a multifaceted phenomenon. It can be expressed as,-

- A) Clinical knowledge about patient , illness.
- B) Capability to diagnosis the case.
- C) Correct prescription of medicines.
- D) Operation skill.
- E) Administrative and managerial capabilities.

A close scrutiny of the answer given to the questions in the schedule presented in chapter – IV and Hospital profile discussed in chapter – II Reveal caledescopic picture about occupational proficiency of doctors in Matru-Mandir hospital.

Doctors under reference, possess educational qualification that have enabled them to enabled, operate and manage a maternity home. The very number of patients taking treatment in the hospital is proof of the fact that doctors do possess full knowledge about the female patients, their probable illness and the necessary treatment.

It appears from the answers given by nurses and satisfaction expressed by patients the doctors are able to diagnose the case correctly. There were a few chances of error of judgement which has been fully removed by electronic medical equipment and machines. These apparatuses have enhanced and perfected the diagnosis skill.

There has been no case of septic and / or complications in any of the operations performed in the hospital.

The layout of the hospital, administration, housekeeping, materials as well as personnel management appear to be quite good. No nurse has complained about work beyond schedule hours. Their moral appears to be of high order which is evident from their helpful and friendly behavior with patients.

Skills of nurses (See Chapter – IV) are also of higher quality. They have grasped , digested and are practicing medical skills as well as administrative and managerial skills imbibed in them during the course of nursing education.

### **IMPACT ON PATIENTS :**

A survey of 100 patients who were admitted to the hospital during the span of five years gives us an in depth understanding of the feelings and responses / reactions of patients.

Doctors has been so confident about his skill that he not only patiently listens to their complaints but explains, in terms that patients can understand, the nature of illness, its causes, tests required to be done and the treatment that will have to be given.

Patients were freed from worry and anxiety at the hands of Dr. Yadav. The confidence that Dr. Yadav has created in the minds of patients itself speaks about favorable and lasting impact of occupational proficiency he has mastered.

### **SUGGESTIONS :**

Doctors occupational proficiency are a subjective phenomenon. There can be hardly any objective and numerical criteria to measure skills of a medical practitioner. More-over occupational proficiency of a doctor are related with medical, co-medical as well as non-medical parameters. Even acquisition and use of various medical electronic apparatuses can contribute to a large extent towards advancement and perfection of occupational skills. Therefore, it is rather difficult to make suggestions to improve skills. However, on the basis of informal

discussion with doctors in Matru-Mandir Hospital, we venture to make a few suggestions.

1. The latest medical technology should be used in the hospital. This will help the patients to get all types of medical services in hospital.
2. The impression of the patients that they are subjected to laboratory tests “too or few” should be remained by communicating them the need of such tests. The patients should not carry the impression that too many tests are taken to extract more money from them.
3. Many of the patients viewed the fees charged are higher. It is necessary to explain them why the fees run in large amounts. Use of expensive medicines, consultation of the outside team of medical experts, prolonged stay in the hospital may be the legitimate causes of increasing the amount of bills. If necessary details are given the patients shall not consider the fees charged in this hospital are not unduly high.
4. Doctors should, as a schedule, attend at least one conference every three years.
5. Doctors should develop a practice of writing case studies to be published in journals.
6. Nurses should be deputed for advanced training.