APPRAISAL OF BANK CUSTOMER SERVICES IN SHRI PANCHAGANGA NAGARI SAHAKARI BANK LTD., KOLHAPUR FOR THE PERIOD 1998 - 2002

A DISSERTATION SUBMITTED TO

SHIVAJI UNIVERSITY, KOLHAPUR

FOR THE DEGREE OF

MASTER OF PHILOSOPHY

IN

COMMERCE AND MANAGEMENT

BY

SHRI. S. A. CHOUDHARI

UNDER THE GUIDANCE OF

DR. R. D. SALUNKHE

M. Com. Ph.D

I/c PRINCIPAL DAHIWADI COLLEGE, DAHIWADI, DIST. SATARA.

DECEMBER 2004