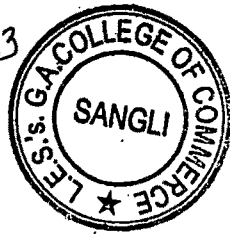


## CERTIFICATE

*This is to certify that, Mr. Vikrant Vilas Nangare is a bonafied student of our college admitted for M.Phil course in the academic period 2011-2012. He has satisfactorily completed the dissertation entitled "A Comparative study of Customer Satisfaction with special reference to Fast Food Retail outlets of McDonald's and Dominos Pizza in Pune City" under the guidance of Dr. V. B. Kodag , and submitted to Shivaji University, Kolhapur for partial fulfillment of the requirement of the award for the degree of Masters of Philosophy (M.Phil.) in Marketing under the faculty of Commerce and Management through this Research Centre. The matter presented in the dissertation has not been submitted or presented earlier anywhere.*

Date: 28/06/13



*V.B. Kodag*  
Dr. V.B. Kodag  
(M.COM.M.PHIL. PH.D.)  
RESEARCH GUIDE  
PRINCIPAL  
G.A. College Of Commerce.  
Sangli.

Place: Ganpatrao Arwade College of Commerce, Sangli.