

## DECLARATION BY GUIDE

*This is to certify that the dissertation titled as "A Comparative study of Customer Satisfaction with special reference to Fast Food Retail outlets of Mcdonald's and Dominos Pizza in Pune City" which is being submitted herewith for the award of the Degree of **Master of Philosophy** in Marketing Management, under the faculty of Commerce and Management of Shivaji University, Kolhapur is the result of the original research work completed by*

*Mr. Vikrant V. Nangare under my supervision and guidance and to the best of my knowledge and belief the work embodied in this dissertation has not formed earlier the basis for the award of any degree or similar title of this or any other University or examining body.*

Date: 28/06/13

Place: Sangli



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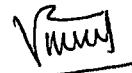
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## DECLARATION BY THE STUDENT

*I hereby declare that the dissertation titled as "A Comparative study of Customer Satisfaction with special reference to Fast Food Retail outlets of McDonald's and Dominos Pizza in Pune City" completed and written by me and has not formed earlier the basis for the award of any degree or similar title of this or any other University or examining body.*

*Date: 28/06/13*

*Place: Sangli*



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*Research Student*