

List of Figures

Sr.	Figure No.	Figure Title	Page No.
1	3.1	Kano Satisfaction Model	21
2	3.2	Attractive Attribute of Kano Model	22
3	3.3	Must Be Attribute of Kano Model	23
4	3.4	One Dimensional Attribute of Kano Model	24
5	3.5	Indifferent Attribute of Kano Model	25
6	3.6	Reverse Attribute of Kano Model	26
7	4.1	Kano Model for the Shivaji University based on the responses from the Three Management Institute	45
8	4.2	Kano Model for the Female Students	56
9	4.3	Kano Model for the Male Students	66
10	4.4	Kano Model for the K.B.P.I.M.S.R.	115
11	4.5	Kano Model for the V.P.I.M.S.R.	125
12	4.6	Kano Model for the D.R.K.C.C.	136