

**A STUDY OF BANK-CUSTOMER
RELATIONSHIP WITH REFERENCE TO
BANK OF INDIA, KOLHAPUR.**

**A DISSERTATION
SUBMITTED TO
SHIVAJI UNIVERSITY KOLHAPUR FOR**

**Master of Philosophy
IN COMMERCE**

By

Mrs. B. J. NERLEKAR.

GUIDE

Dr. C. S. SHETTI,

M. Com.; Ph. D.

**CHHATRAPATI SHAHU CENTRAL INSTITUTE OF
BUSINESS EDUCATION AND RESEARCH
KOLHAPUR-416004**

May 1985



SUK-2802-1004/85