## QUESTIONNAIRE FOR WORKERS

- I. Title of Dissertation : ROLE OF TRADE UNIONS A CASE STUDY

  OF SHRI. DATEA SHETAKARI SHAKARI SAKA

  KHARAKHANA LTD.. SHIROL.
- II. Name of the Researcher: Mr. S. G. Tankasali.

  Lecturer in Commerce

  S.V.M. College. Ilkal 587125.
- III. Name of the Research : Prof. Dr. V. V. Kanzode. Guide.
- 1. Personal details. :
  - a) Name e) Designation -
  - b) Age -
  - c) Sex f) Experience
  - d) Address g) Educational Gualifications-
- 2. Are you a member of the trade Union? Yes/No
- 3. If Yes, what is the name of your trade Union ?
- 4. Why you have Selected this Union ?

  Reasons -
- 5. How long you have been a member of this Union ?

  Number of years and months.
- 6. Are your terms and conditions of employement are improved by the effort of trade union? Yes/No
- 7. If Yes, what improvements are made by the trade unjor ?

- 8. Are you happy with the working of the union ? Yes/No.
- 9. If not, what you feel are the shortcomings ?
- 10. Do you feel that there is intra-union rivalary ? Yes/No.
- 11. If Yes, what are you put to trouble due to intra-union rivalary
  Yes/No.
- 12. If Yes, what are the consquences of such intra-union rivalary ?
- 13. Are you well protected during the period of strike by your union?

  Yes/No.
- 14. If Yes, how?
- 15. Is there outside leadership in your union ? Yes/No.
- 16. If Yes, are you satisfied with it ? Yes/No.
- 17. If not, what are your suggestions ?
- 18. Are you happy with the election procedure of the leaders of the union ?

  Yes/No.
- 19. If not, why?

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- 20. What Sort of leadership do your union have ?
  - a) Democratic

- b) Dictatorial
- 21. Do you feel that, your union is having good and able leaders?
  Yes/No.
- 22. Which welfare facilities are provided by your Kharakhana ?
  - a) Free medical Service.
  - b) Canteen facilities,
  - c) Sports facilities,
  - d) Educational facilities.
  - e) None of these.
- 23. Is it the out come of the efforts of your union ? Yes/No.
- 24. Whether the suggestions of the individual members are accepted by the union?

  Yes/No.
- 25. What are the effects of the membership of trade union, on your day-to-day working ?
  - a) Working with confidence.
  - b) Working is adversely affected.
  - c) Working with less fear.
  - d) Less management harassement.
  - e) Working with peace of mind.

## QUESTIONNAIRE FOR UNION LEADERS

Ι.	Title of Dissertation : ROLE OF TRADE UNIONS - A CASE STUDY
	OF SHRI. DATTA SHETAKARI SHAKARI SAKA
	KHARAKHANA LTD. SHIROL.
II.	Name of the Researcher : Mr. S. G. Tankasali.
	Lecturer in Commerce,
	S.V.M. College. Ilkal - 587125.
III.	Name of the Research : Prof. Dr. V. V. Kanzode. Guide.
1.	Personal details -
	a) Name : e) Designation :
	b) Age :
	c) Sex : f) Experience :
	d) Address : g) Educational
	Qualifications :
2.	Particulars of Trade Union 2
	a) Name of the trade union
	b) Address
	c) Registered head office
	d) Number and date of certificate or registration
	e) Name of All Indian body federation to which affilizated
	f) Affiliation number
	g) Affiliation fee paid during the year
	h) Membership per month and fee paid
	i) Number of members on the book at the beginning of the year
	j) Number of members admitted during the year
	k) Number of members on the book at the end of the year
3.	How many times, union has given a call for action in 1988 like-
	a) Dharna b) Gherao c) Strike d) None of these
	Contd2/-

- 4. Why ?
  - a) Pay rivision
  - b) Betterment of working conditions
  - c) For welfare facilities
  - d) None of these
- 5. Whether your actions are supported by the members of your union Yes/No.
- 6. Whether your union is recognised union by the management Yes/Np.
- 7. If your demands are reasonable does the management accept without much hesitation?

  Yes/No.
- 8. If no, what action do you take to force them to accept your demands.
  - a) Work to rule

c) Sit-down strike

b) Go-slow tacties

- d) None of these
- 9. During the period of strike when wages are not paid how the workers are supported by the Trade Union ?
  - a) Providing finencial assistance
  - b) Providing credit facilities
  - c) Providing necessary commodities
  - d) None of these
- 10. What welfare facilities are provided by the Kharkhana.
  - a) Health services
  - b) Maternity benefits
  - c) Educational facilities
  - d) None of these

- 11. What role is played by your union in providing welfare facility.
  - a) Convinced the Management
  - b) Adopted pressure tacties
  - c) Convinced the workers
  - d) None of these
- 12. Have your union provided welfare facilities to your members. Yes/
- 13. If, Yes, What different facilities are provided by the Union.
  - a) Library b) Schools for children c) Medical
  - d) None of these
- 14. Have your union solved the problems of the workers on the individual ground?

  Yes/No.
- 15. How many instances are there of such help.
  - a) Five b) Ten c) Twelve d) None of these
- 16. What your union has done for the betterment of working conditions of the employees.
  - a) Convinced the Management
  - b) Convinced Worker
  - c) Use of pressure tactics
  - d) None of these
- 17, Which prodedure is adopted for wage determination ?
  - a) Management determines the wages
  - b) Management and Union representatives determine jointly
  - c) Union representatives suggest and management determines
  - d) None of these
- 18. What is the role of your union in wage determination ?
  - a) Controls wage determination process
  - b) Improve marginal productivity
  - c) Active participation in collective bargaining
  - d) None of these

19.	Howm your union helps in policy implementation :
	a) Convinces the workers
	b) Workers education
	c) Removing the doubts of the workers
	d) None of these
20.	What measures are undertaken by your union for increasing the
	income of Kharkhana without increasing the wages?
	a) Workers motivation b) Use of the new techniques
	c) Better relations d) None of these
21.	How do you convince the Management towards your problems ?
	a) Problems is placed to management b) Seriousness of the
	problem is explained c) Using pressure tactics d) None of the
22.	What is the attitude of the management towards your union :
	a) Encouraging b) Dis-couraging
	c) Co-operative d) Non-Co-Operative
23.	What measures are adopted for maintaining discipline in your unic
	a) C Code of discipline
	b) Members orientation
	c) Arranging annual session

d) None of these

## QUESTIONNAIRE FOR MANAGEMENT

: ROLE OF TRADE UNIONS-A CASE STUDY I. Title of Dissertation OF SHRI.DATTA SHETAKARI SHKARI SAKH. KARKHANA LTD., SHIROL. : Mr.S.G.Tankasali. II. Name of the Researcher Lecturer in Commerce, S.V.M.College. Ilkal-587 125. III. Name of the Research : Prof.Dr.V.V.Kanzode. Guide. 1. Personal details a) Name : a) Designation : b) Age : Sex : c) f) Experience : d) Address: g) Educational Qualifications: Whether trade union is functioning in your Kharakhana? 2. Yes/No. If yes, how many trade unions are functioning ? 3. 4. Name them. 1) 11) iii) Which of them are 5. recognised non-recognised Is there any intra-union rivalary? Yes/No. 6. 7. If Yes, State the effects of its on the functioning.

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- 8. Are there labour problems in your Kharakhana? Yes/No.
- 9. If Yes, what are the workers problems in preference of seriousnes

1)

ii)

iii)

10. What are the usual demands of the trade unions ?

- 11. Do you feel that demands are justifiable? Yes/No.
- 12. Are you happy with the leadership of the trade unions ? Yes/No.
- 13. If not, Why?
  - a) They are not well behaved.
  - b) They are ignorant of the practical difficulaties.
  - c) Other reasons.
- 14. Is there any influence of external force in trade union in your Kharakhana?

  Yes/No.
- 15. If Yes, what sort of external influence is there 7
- 16. Whether the trade unions contribute positively in the working of Kharakhana?

  Yes/No.
- 17. If Yes, in what manner they contribute ?

19.	Do you feel that trade unions are useful to the workers and Kharakhana?  Yes/No.
20.	If Yes, how they are useful ?  a) To the Workers:-
	b) To the Kharakhana :-
21.	Do you expect, there should be one union in Kharakhana ? Yes/No
22.	If Yes, Why ? Please Explain.
23.	Please suggest measures to improve union-management relations.

18. If not, what are the reasons behind it ?