ACKNOWLEDGEMENT

This dissertation has been carried out under the eminent guidance and supervision of Dr. R. D. Biradar, Chhatrapati Shahu Central Institute of Business Education and Research (CSCIBER), Kolhapur. I am highly obliged to him for his scholarly guidance and time to time directions which enabled me to complete this in time.

I take this opportunity to express my feelings of gratitude and respect towards Dr. A. D. Shinde, Director, Dr. P. S. Rao, Principal, Dr. T. A. Shiware and other faculty members of CSCIBER, Kolhapur.

I am also grateful to the Principal and the management of L. B. S. College, Satara and my colleagues for their constant encouragement. I am especially, indebted to Prof. P. N. Pachore, Vivekanand College, Kolhapur and Prof. Korke of English Department of my college, who very readily and willingly corrected and guided me through all the stages towards the completion of this project report.

I must also thank various private transport agency owners, especially Shri Prakash Gavali, President of All India Motors Association, Satara city for their help and

help and co-operation during the process of data collection. Thanks are also due to various Government officers, social and political workers for their kind co-operation and guidance. I must also not forget the courtesy extended by the Librarian of C. I. R. T., Pune Shri Bharat Dainee Executive Officer of G. P. T., Kolhapur and Shri Pawar of C.S.C.I.B.E.R., Kolhapur and Shri Shivajirao Patil of my college.

Lastly, I must acknowledge the encouragement that I received from my parents and friends. I also wish to thank all others who have directly or indirectly helped in my dissertation work.

(SAPKALH.G.)