

CONTENTS

<u>CHAPTER</u>	<u>TITLE</u>	<u>PAGE</u>
	DECLARATION	
	CERTIFICATE	
	ACKNOWLEDGEMENT	
ONE	INTRODUCTION	1
	1.1 Definition of Trade Union	1
	1.2 Need for a Union	3
	1.3 Brief History of Unions In India	6
	1.4 Leadership	11
	1.5 Importance of the Study	17
	1.6 Historical Background of KSRTC, Sirsi Division	19
	1.7 Present Position of KSRTC, Sirsi Division	21
	1.8 Importance of Union-Management Relations	21
	REFERENCES	
TWO	REVIEW OF LITERATURE	25
	REFERENCES	
THREE	RESEARCH METHODOLOGY	40
	3.1 Introduction	40
	3.2 Objectives of the Study	41
	3.3 Statement of the Problem	41

3.4	Instrument	42
3.5	Sampling	45
3.6	Questionnaire Administration	46
3.7	Scoring	47
3.8	Statistical Analysis	47
3.9	Limitations of the Study	48
3.10	Summary	48
FOUR	ANALYSIS AND INTERPRETATION	51
4.1	Age Profile of Respondents	51
4.2	Profile of Respondents Qualification	52
4.3	Salary Profile of the Respondents	54
4.4	Designation of the Respondents	55
4.5	Gradewise Composition	56
4.6	Analysis of Union-Management Relationship	57
4.7	Analysis of Leadership Styles	72
FIVE	CONCLUSION AND SUGGESTION	75

QUESTIONNAIRE

BIBLIOGRAPHY