

APPENDICES

QUESTIONNAIRE 'I'

1. Personal Details:
 - a) Name
 - b) Address
 - c) Age
 - d) Sex
2. Educational Details:
 - a) Qualification
 - b) Designation
 - c) Experience.
3. Are you a member of the Trade Union? Yes/No.
4. Number of Trade Unions functioning in your Division and their names.
 - a)
 - b)
 - c)
 - d)
 - e)
5. Which of these Unions are the recognized Unions?
6. Is there any intra-Union rivalry? Yes/No.
7. What are the effects of intra-Union rivalry on its functioning?
8. Are there any problems in your Division? Yes/No.
9. If yes, what are these problems?
10. What are the demands of the trade unions?
11. Whether these are proper demands?
12. Are you happy with the membership of your trade union? Yes/No?
13. Reasons:
14. Whether the contribution of the trade union is positive? Yes/No.
15. Reasons:

16. Do you think that trade unions are useful to the workers of the MSRTC? Yes/No.
17. How?
18. Are you of the opinion that there should be one trade union in the MSRTC? Yes/No.
19. Explain:
20. Suggest remedies to development management-union relationship.

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QUESTIONNAIRE 'II'

1. Personal Details:
 - a) Name
 - b) Address
 - c) Age
 - d) Sex.
2. Educational Details:
 - a) Qualification
 - b) Designation
 - c) Experience
3. Are you a member of any Trade Union? Yes/No.
4. Why did you select this particular Union to become a member?
5. Do you agree that the terms and conditions of employment have improved because of the trade union influence? Yes/No.
6. How?
7. Are you satisfied with the working of the Union? Yes/No.
8. Why?
9. Do you receive any protection during the strike period? Yes/No.
10. How?
11. Are you satisfied with the election procedure of the Union? Yes/No.
12. Why?

13. Are you of the opinion that the welfare facilities are provided by the Unions? Yes/No.
14. Why?
15. Whether your suggestions are accepted by the Union? Yes/No.
16. Are you of the opinion that there should be only one union in the MSRTC? Yes/No.
17. Why?
18. What are the effects of the membership of a particular union on your day-to-day working in the MSRTC?
 - a)
 - b)
 - c)
 - d)
 - e)

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