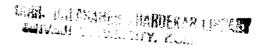
## **APPENDICES**

## QUESTIONNAIRE 'I'

| 1. | Personal | Details: |
|----|----------|----------|
|----|----------|----------|

- a) Name
- b) Address
- c) Age
- d) Sex
- 2. Educational Details:
  - a) Qualification
  - b) Designation
  - c) Experience.
- 3. Are you a member of the Trade Union? Yes/No.
- 4. Number of Trade Unions functioning in your Division and their names.
  - a)
  - b)
  - c)
  - d)
  - e)
- 5. Which of these Unions are the recognized Unions?
- 6. Is there any intra-Union rivalry? Yes/No.
- 7. What are the effects of intra-Union rivalry on its functioning?
- 8. Are there any problems in your Division? Yes/No.
- 9. If yes, what are these problems?
- 10. What are the demands of the trade unions?
- 11. Whether these are proper demands?
- 12. Are you happy with the membership of your trade union? Yes/No?
- 13. Reasons:
- 14. Whether the contribution of the trade union is positive? Yes/No.
- 15. Reasons:



- 16. Do you think that trade unions are useful to the workers of the MSRTC? Yes/No.
- 17. How?
- 18. Are you of the opinion that there should be one trade union in the MSRTC? Yes/No.
- 19. Explain:
- 20. Suggest remedies to development management-union relationship.

..00000..

## QUESTIONNAIRE 'II'

- 1. Personal Details:
  - a) Name
  - b) Address
  - c) Age
  - d) Sex.
- 2. Educational Details:
  - a) Qualification
  - b) Designation
  - c) Experience
- 3. Are you a member of any Trade Union? Yes/No.
- 4. Why did you select this particular Union to become a member?
- 5. Do you agree that the terms and conditions of employment have improved because of the trade union influence? Yes/No.
- 6. How?
- 7. Are you satisfied with the working of the Union? Yes/No.
- 8. Why?
- 9. Do you receive any protection during the strike period? Yes/No.
- 10. How?
- 11. Are you satisfied with the election procedure of the Union? Yes/No.
- 12. Why?

- 13. Are you of the opinion that the welfare facilities are provided by the Unions? Yes/No.
- 14. Why?
- 15. Whether your suggestions are accepted by the Union? Yes/No.
- 16. Are you of the opinion that there should be only one union in the MSRTC? Yes/No.
- 17. Why?
- 18. What are the effects of the membership of a particular union on your day-to-day working in the MSRTC?
  - a)
  - b)
  - c)
  - d)
  - e)