

INTERVIEW GUIDE FOR MANAGERIAL STAFF

1. Name :
 2. Age (in years) :
 3. Marital status :
 4. Educational Qualifications:
 5. Designation :
 6. Experience (in years) :
 7. Are you satisfied with your job position? : Yes No
 8. Are you satisfied with your remuneration? : Yes No
 9. Are you satisfied with opportunities for growth? : Yes No
 10. Are you satisfied with the available perquisites?: Yes No
 11. Do you consider the suggestions tendered by Bank's depositors, members, staff and borrowers for improving Bank's service? : Yes No
 12. Is your's a 'Theory-X' or 'Theory-Y' organization? : Theory-X Theory-Y
 13. What are the reasons for it? : 1.
: 2.
: 3.
 14. Are a you a member of the Bank's Employees' Association/Staff Union? : Yes No
 15. What is the nature of the relationship between the Assocn./Union and the Management? : Mutually cooperative
: Cordial Neutral
: Hostile
 16. What communication channel do you prefer for upward/downward transfer of information? : Verbal exchange face-to-face
: Verbal exchange on telephone
: Written communication
 17. Have you attended any seminars, workshops and/or conferences on 'banking' on behalf of the Bank? : Yes No
 18. Do you feel that the RBI/ government policies affect your Bank's productivity? : Yes No
- Other informal remarks and observations :