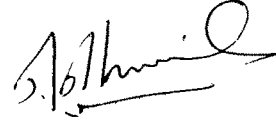


## CERTIFICATE

This is to certify that the dissertation entitled " A STUDY OF BANKING SERVICES & CUSTOMER SATISFACTION WITH SPECIAL REFERENCE TO BANK OF INIDA, SANGLI BRANCH". Which is being submitted herewith for the award of the Degree of MASTER OF PHILOSOPHY in Commerce & Management to the SHIVAJI UNIVERSITY, KOLHAPUR is the result of the original research work completed by Shri. SHRIKANT BASAVANT KAMBLE under my supervision and guidance and to the best of my knowledge and belief the work embodied in this dissertation has not formed earlier the basis for the award of any degree or similar title of this or any other university or examining body.

Place:-Sangli.

Date:- 11-04-2009



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**Research Guide**