## **DECLARATION**

I, the undersigned hereby declare that the thesis entitled " A STUDY OF OCCUPATIONAL PROFICIENCY OF PERSONNEL AND ITS IMPACT ON PATIENT: A CASE STUDY OF MATRUMANDIR HOSPITAL, MIRAJ" written and submitted to Shivaji University Kolhapur for the award of the Degree of Master of Philosophy in Commerce and Management under the guidance of Dr.V.S.Patil. This is my original work and the conclusions drawn therein are based on the material collected by myself.

I further declare that the best of my knowledge and belief this work has not been submitted to this or any other University for the award of any other degree, diploma or membership.

**KOLHAPUR** 

June, 1997

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